

**Los Angeles County Department of Mental Health
Transitional Age Youth System of Care (TAY-SOC)
Quality Improvement Committee Meeting**

Meeting Minutes: March 28, 2013
Location: West Central Mental Health
3751 Stocker St, Los Angeles 90008

Chair: Kimberly Spears, Chairperson
Minutes: Monique Gooding

Start Time: 9am
End Time: 11am

Attendees:

Armstrong, Valerie-The Guidance Center
Auer-Arriaga, Christina-DMH/Augustus F. Hawkins
Chavez, Joseph A.-St. Francis Medical Center
Crosby, Mary-DMH/QI Division
Cuellar, Aimee-Personal Involvement Center
Dobbs, Lori-DMH/QI Division
Echeverria, Liz-SCHARP & Barbour & Floyd
Espinas, Lani-Crittenton
Fisher, Cathy-1736
Garnica, Andrea-Weber Community Center
Gonzales, Jannelle-Hollygrove EMQ
Gooding, Monique-DMH/SA 6 Administration
Gutierrez, Elva-The Guidance Center
Kausar, Ahmad-DMH/Specialized Foster Care
Kendrick, Elaine-DMH/West Central Family Mental Health Center
Luce, Satoko-DMH/Compton Family Mental Health Center

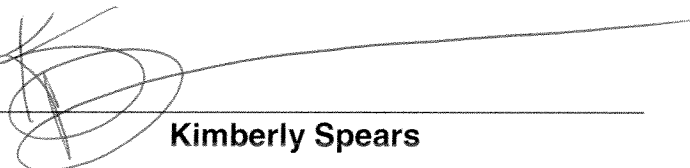
McDaniel, Debresha-DMH/SA 6
Moore, Vynette-Shields For Families
Murray, Shannon-Watts Labor Community Action Counsel
Nguyen, Mimi-SSG/API
Porter, Marcia-DMH/ West Central Family Mental Health Center
Probst, Lisa-Junior Blind
Ridgway, Angelia-DMH/Augustus F. Hawkins
Salazar, Nicole-Exodus Recovery
Sawlsville, Bryan-Didi Hirsch
Slaise, DeAnn-SCHARP Oasis House
Smith, Betty-Alafia Mental Health
Soria, Alejandro-Children's Institute
Spears, Kimberly-DMH/SA 6 Administration
Vigil, Andy-Drew Child Development Center
Woods, Rosary-Kedren Mental Health

Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
Welcome & Introductions	Standard	
Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
<p>Review of Minutes for September</p> <p>Quality Improvement -Kimberly Spears</p> <p>Clinical Quality Improvement – OMD Report</p> <p>Cultural Competency Committee Updates</p> <p>States Systems Review</p> <p>APS/CAEQRO Site Visit</p> <p>Client Congress Updates</p>	<p>Standard</p> <ul style="list-style-type: none"> Online clinical incident reporting. E-prescribing may only be for DO clinics. Peer review is still not ready to disseminate. Follow-up corrective action plan being discussed regarding client signatures on Outpatient Medication Review Forms. Ethnic Services Manager (ESM) is looking at cultural competency needs; will participate in planning, policy making and linguistic development; will track penetration rates; will network with different organizations Only cited from one exception: timeliness of routine appointments. EMT will be putting together parameters (Sec.I.4B of State Protocol) State systems review of MHP logs- people using various logs and many did not have adequate information (ie name, date, disposition). Many of the dispositions did not provide adequate information (ie “client given appointment” is not sufficient) Cultural Competency will be part of this audit. State wants culture specific directory Site visits will be April 29 & 30. This will be a collaboration with WET, PRO and Access. Advisory Board meets quarterly. Trying to get all users of mental health services in LA County to participate -handouts provided 	<p>Minutes approved, no corrections indicated</p> <ul style="list-style-type: none"> Cultural Competency Meeting held 2nd Wednesday of the month from 1:30p – 3:30p at 695 S Vermont, 15th Floor Conference Room Next meeting April 8, 2013 at 1p. Held at 550 S Vermont, 9th Floor Client Congress Forum- June 28, 2013. Held at Cathedral of Our Lady of the Angels 14th Annual English Hope & Recovery Conference April 9, 2013 from 8:30a – 4p at the Double Tree by Hilton.

Agenda Item/Presenter	Discussion	Decisions/Scheduled Tasks
<p>QI Work Plan for 2013</p> <p>Quality Assurance - Kimberly Spears</p> <p>IBHIS Update</p> <p>Program Review/Certification</p> <p>QA Technical Assistance - State System Review Chart Audit Preliminary Feedback</p> <p>• QA Bulletin No. 13-01: SB 1407</p> <p>- QA Bulletin No. 13-02: Revised Guide to Procedure Codes</p> <p>- DSM V Implementation</p> <p>- Katie A Documentation and Claiming Manual</p>	<ul style="list-style-type: none"> • Mary Crosby discussed 2013 QI Work Plan and outcome measures. • Directly operated enrollment for practitioners was submitted March 1st. • Legal entity providers will be asked to submit their provider information in the next couple of weeks • Important that correct information to be input into the system as it impacts procedure codes • For the first time ever we were out of compliance for overdue re-certifications • There may be consequences for this in the future • Department wants re-certifications at least one month in advance • Common causes of delay: NPI, fire clearance, needing to delete services and PFAR. These are not acceptable excuses • Kimberly Spears provided QIC with a summary of the findings that were discussed at the Exit Conference. • Handout provided • Handout provided • Updated DSM coming out May 23, 2013 • Not expected to implement until 12-18 months later (anticipate October 2014). • http://www.dhcs.ca.gov/Pages/KatieAImplementation.aspx • Documentation manual finalized • Currently doing a pilot with 5 agencies • A provider cannot just begin providing Katie A services, they must be added to the contract and a PFAR must be initiated. 	<ul style="list-style-type: none"> • Dr. Shaner will send out a memo

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<ul style="list-style-type: none"> - Claiming for Groups - HIV and AIDS Clinical Documentation and Confidentiality Policy 202.20 	<ul style="list-style-type: none"> • Handout provided • Handout provided 	
Updates <ul style="list-style-type: none"> - RMD Bulletins 	<ul style="list-style-type: none"> • Handouts provided <ul style="list-style-type: none"> - RMD Bulleting No.: DMH 13-037 Kaiser Permanente Child Health Plan Open Enrollment in LA County - RMD Bulletin No." DMH 13-030 Reminder!! E-Payments of All Federal Benefits Coming Soon - RMD Bulletin No. : DMH 13-041 Change in Medicare Part D Coverage: Closing the Donut Hole - RMD Bulletin No.: DMH 13-036 Healthy Kids and California Kids Update for 2013 - RMD Bulletin No.: DMH 13-019 Healthy Families Moving to Medi-Cal - RMD Bulletin No.: DMH 13-020 New Aid Codes for HFP Transition to Medi-Cal - RMD Bulleting No.: DMH 13-038 Kaiser Permanente Child Health Plan is Closed to New Enrollments in Southern California - RMD Bulletin No.: DMH 13-032 Medi-Cal Eligibility Data System MEDS Access – A Reminder - RMD Bulletin No.: DMH 13-033 Late Code Available for Medi-Cal Claims Erroneously Denied for OHC - RMD Bulletin No.: DMH 13-044 Parent Child Interaction Therapy for Children 2-5 years of age 	
<ul style="list-style-type: none"> - 104.09 Clinical Documentation Policy - COD Children's Forms - Organizational Providers Manual Changes - Nursing DSM Training and Policy 	<ul style="list-style-type: none"> • May be revised due to Audit findings • Have been revised and will be sent out in March • QA is currently working on this • Policy is in final stages. Tentative trainings to start in April 	

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<p>- COS Workgroup</p> <p>Service Area 6 Quality Assurance & Improvement Newsletter – March 2013</p> <p>Ask Dr. Dobbs</p> <p>Open Agenda</p>	<ul style="list-style-type: none"> • Will be revising the COS form and allowing EDI claims • Copy of Newsletter Provided and reviewed • Dr. Dobbs was asked whether or not the Organizational Providers Manual will be updated to include LPCCs. • DMH is electing not to hire Licensed Professional Clinical Counselors (LPCC), however, LE Providers may do so. LPCCs cannot treat couples and families unless they have had additional training (handout provided). 	<ul style="list-style-type: none"> • Dr. Dobbs to follow-up on this.



Kimberly Spears

5/9/13

Date